

**CATWOE ANALYSIS FOR *[Process/System Name]* and *[Business Division]***

<p><b>CUSTOMERS</b></p> <p><i>[Beneficiary or recipients of outputs of business system]</i></p>	<p><b>ACTORS</b></p> <p><i>[Roles that perform the transformation]</i></p>	<p><b>TRANSFORMATION</b></p> <p><i>[Core process that delivers the services to the customer]</i></p>
<p><b>WORLD VIEW (Weltanschauung)</b></p> <p><i>[Underlying set of values, beliefs and priorities that explain the existence of the transformation]</i></p>	<p><b>OWNER</b></p> <p><i>[Those with authority to change/close down the business system]</i></p>	<p><b>ENVIRONMENT</b></p> <p><i>[Rules and constraints that have to be taken as given within the environment surrounding the business system]</i></p>